# INFORMATION NOTICE REGARDING THE PROCESSING OF PERSONAL DATA RELATED TO CONTRACTS WITH CUSTOMERS IN ACCORDANCE WITH EU REGULATION 2016/679 ("GDPR")



#### DATA CONTROLLER

# C.I.A.M S.p.A.

with registered office in Montecchio Emilia (RE) via L. Galvani, 8-8/a – 42027 - Italy VAT number: IT00611500356 Tax Code: 00611500356 e-mail: gdpr@cobogroup.net ("Company" or "Controller").



# PERSONAL DATA PROCESSED and SOURCE OF DATA

The term "Data" includes data relating to natural persons processed by the Company for the conclusion and execution of the contractual relationship with its customers/clients who are legal persons, or natural persons ("Customers"), such as those of the legal representative who signs the contract in the name and on behalf of the Customer, as well as of the Customer's employees/consultants, involved in the activities referred to in the contract.

<b>©</b>	DATA PROCESSING PURPOSES	LEGAL BASIS FOR PROCESSING DATA	DATA RETENTION PERIOD
Purposes relating to establishing and executing the contractual relationship between the Customer and the Company.		Execution of the contract for the Data of the legal representative or the natural person Customer.  Legitimate interest for the Data of the Customer's employees/consultants involved in the activities under the contract.	For the duration of the contractual relationship and, after termination, up to a maximum of 10 years.
To fulfill administration-accounting requirements, such as accounts and treasury management, invoicing (e.g. logging and checking invoices) in accordance with legislation.		Requirement to meet the Company's legal obligations.	
Out-of-court debt recovery		Legitimate interest.	For the duration of the debt collection action.
If necessary to ascertain, exercise and/or safeguard Controller rights in legal proceedings.		Legitimate interest.	For the duration of any legal disputes until completion of the terms of implementation outlined in legal remedies.
commerci communic automated (such as e and traditi as telepho operator a on the Con products/	g purposes (sending al/promotional cations), through d contact methods -mail, SMS or MMS) ional methods (such ne calls with nd traditional mail) mpany's services, customer n surveys, market	Customer or legal representative's consent (optional and revocable at any time).	Registry and contact data: until consent is revoked.  Purchase detail data: 24 months after the collection of each data item.

research and statistical analysis.

Once the aforementioned retention period has lapsed the data will be destroyed or made anonymous compatibly with technical erasure and backup procedures.

#### **DATA PROVISION**



Data **must be provided** to agree and execute the contract. Refusing to provide Data therefore means that it will not be possible to establish the contractual relationship and/or fulfil the resulting contractual obligations.

The provision of Data is **optional** and revocable at any time regarding direct marketing activities. In the event that the data subject does not give his/her consent to the processing, he/she will still be able to take advantage of the products and services offered by the Controller.

#### **DATA RECIPIENTS**



Data may be communicated to external parties operating as **data controllers**, for example supervisory bodies and authorities and public or private parties in general authorized to request data.

Data may be processed on behalf of the data controller by external parties appointed as data processors carrying out specific activities for the controller, such as dealing with accounting, tax and insurance requirements, sending correspondence, managing takings and payments etc.

#### PARTIES AUTHORIZED TO PROCESS DATA



Data may be processed by employees in company departments who are responsible for carrying out the activities outlined above and have been authorized to process the data and have received suitable operating instructions.

## PERSONAL DATA TRANSFERS OUTSIDE THE EU



Data will not be transferred to entities established in third countries, i.e., outside the European Union and the European Economic Area.

# DATA SUBJECTS' RIGHTS- COMPLAINT TO THE SUPERVISORY AUTHORITY



By contacting the Company by post to the address via Tito Speri, n. 10, 25024 - Leno (BS) – Italy – or via e-mail sent to **gdpr@cobogroup.net**, data subjects can ask the Company for access to personal data, or the correction or deletion of personal data, and also have the right to restrict processing of the data in the cases set out in article 18 of the GDPR, and object to processing in the case of legitimate interests of the controller.

Furthermore, in the case where processing is based on consent or a contract and carried out with automated tools, data subjects have the right to receive the personal data in a structured, commonly used and machine-readable format, and to transmit the data to another data controller without obstruction.

## <sup>1</sup> What is the **right of restriction**?

It is the temporary processing of data which consists of data conservation only, in the following cases:

- a) The data subject contests the accuracy of his/her personal data, for the time necessary for the controller to verify the accuracy;
- b) The processing is unlawful because the data subject is against his/her data erasure and requests the restriction of their use;
- c) The data controller no longer needs the personal data but data subject needs his/her data for court proceedings purposes;
- d) The data subject objects to the processing pursuant to art. 21.1 pending the verification whether the legitimate grounds of the controller override his/her legitimate grounds.

Data subjects have the right to lodge a complaint to the competent Supervisory Authority in the member state where they are resident or where they work, or the member state where the alleged breach took place.

Data subjects have the right to withdraw his consents at any time expressed for the marketing and/or profiling purposes, furthermore, to object the processing for the marketing purpose including the profiling linked with direct marketing. It is understood that data subjects who prefer to get contacted for the abovementioned purpose through traditional forms of communications, to express their objections to automated communications only.

	INFORMATION NOTICE ACKNOWLEDGEMENT		
	By signing this document, I declare that I has undertake to provide it to the employees/co		
	Place, date	_/_/	
	Stamp and signature		
	DATA SUBJECT DECLARATION OF CONSENT		
	I	, having read the	
	aforementioned privacy notice, and in the knowledge that my consent is optional and		
	can be withdrawn at any time, I hereby give my consent as legal representative of the		
	Customer to my Data being processed by the Controller, for the aforementioned marketing purposes i.e. sending business/promotional communication via automatic		
_			
	contact methods (e.g. e-mail, SMS or MMS) or conventional methods (e.g. by post and telephone calls with operators) about C.O.B.O. S.p.A. products/services, notification of		
	company events, market research and statisti		
	□ I CONSENT	□ I DO NOT CONSENT	
	Place, date	_/_/	
Stamp and signature		p and signature	

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